



September 2025

RECORD OF FORMAL COMPLAINTS FOR THE ACADEMIC YEAR 2024-25

In accordance with The Independent Schools Standards Regulations, Bromsgrove School¹ is required to publish the number of complaints registered under the formal complaints procedure during the preceding school year.

In the academic year 2024-25, one complaint was received under the formal complaints procedure for Winterfold.

¹ Bromsgrove School incorporates the Pre-Preparatory, Preparatory and Senior Schools, and Winterfold House School